

Supported Phone Devices

The following outlines the scope of Mobiliti’s general device support. Only devices explicitly listed in the Supported Device List are fully supported. Other devices that conform to the general support policy above may function with Mobiliti but have not been tested.

Brand/ Manufacturer	Model	New to the List	Biometric Supported
Apple	iPhone 6S		Y
Apple	iPhone 6S Plus		Y
Apple	iPhone 7		Y
Apple	iPhone 7 Plus		Y
Apple	iPhone 8		Y
Apple	iPhone 8 Plus		Y
Apple	iPhone 11		Y
Apple	iPhone 11 Pro		Y
Apple	iPhone 11 Pro Max		Y
Apple	iPhone 12		Y
Apple	iPhone 12 Mini		Y
Apple	iPhone 12 Pro		Y
Apple	iPhone 12 Pro Max		Y
Apple	iPhone 13		Y
Apple	iPhone 13 Mini		Y
Apple	iPhone 13 Pro		Y
Apple	iPhone 13 Pro Max		Y
Apple	iPhone 14	New	Y
Apple	iPhone 14 Plus	New	Y
Apple	iPhone 14 Pro	New	Y
Apple	iPhone 14 Pro Max	New	Y
Apple	iPhone SE		Y
Apple	iPhone SE (2 nd Gen)		Y
Apple	iPhone X		Y
Apple	iPhone XR		Y
Apple	iPhone XS		Y
Apple	iPhone XS Max		Y

Brand/ Manufacturer	Model	New to the List	Biometric Supported
Google	Pixel 3		Y
Google	Pixel 3 XL		Y
Google	Pixel 4		Y
Google	Pixel 5	New	Y
Google	Pixel 6	New	Y
Google	Pixel 7	New	Y
Google	Pixel 7 Pro	New	Y
LG	G7 ThinQ		Y
LG	Stylo 5		Y
LG	V40 Thin Q		Y
LG	V50 Thin Q		Y
Motorola	Moto G7		Y
Motorola	Moto Z3		Y
Motorola	Moto Z4		Y
Motorola	Moto G Power	New	Y
Motorola	Moto G Stylus 5G	New	Y
One Plus	6T		Y
One Plus	7 Pro		Y
One Plus	9	New	Y
Samsung	Galaxy A10e		Y
Samsung	Galaxy A11		Y
Samsung	Galaxy A20		Y
Samsung	Samsung A32 5G	New	Y
Samsung	Galaxy A51		Y
Samsung	Galaxy Fold		Y
Samsung	Galaxy J7 Crown		N
Samsung	Galaxy Note 9		Y
Samsung	Galaxy Note 10		Y
Samsung	Galaxy Note 10+		Y
Samsung	Galaxy Note 20 Ultra	New	Y
Samsung	Galaxy S9		Y
Samsung	Galaxy S9 Plus		Y
Samsung	Galaxy S10		Y
Samsung	Galaxy S10E		Y
Samsung	Galaxy S10+		Y
Samsung	Galaxy S20 (S11)		Y

Samsung	Galaxy S20+		Y
Samsung	Galaxy S20 FE 5G	New	Y
Samsung	Galaxy S21		Y
Samsung	Galaxy S21+	New	Y
Samsung	Galaxy S21 FE 5G	New	Y
Samsung	Galaxy S21 Ultra	New	Y
Samsung	Galaxy S22 5G	New	Y
Samsung	Galaxy S22 Ultra		Y
Samsung	Galaxy M13 5G	New	Y
Samsung	Galaxy Z Flip 3 5G	New	Y

Supported Tablet Devices

The following outlines the scope of Mobiliti’s general device support. Only devices explicitly listed in the Supported Device List are fully supported. Other devices that conform to the general support policy above may function with Mobiliti but have not been tested.

Brand/Manufacturer	Model	Screen Size	New to the List	Biometric Supported
Apple	iPad (6 th Generation – 2018)	9.7"		Y
Apple	iPad Air 4	10.9"		Y
Apple	M1 iPad Pro 2021	11"		Y
Apple	M1 iPad Pro 2021	12.9"		Y
Apple	iPad Mini 5	7.9"		Y
Apple	iPad Pro (2021)	12.9"		Y
Apple	iPad Mini (2021)	8.3"		Y
Apple	iPad Pro (2018)	11"		Y
Samsung	Galaxy Tab A	10.5"		Y
Samsung	S7 FE 5G	12.4"	New	Y

Devices Removed from Last Supported Device List

Brand/Manufacturer	Model
Apple	iPad (5th Generation – 2017)
Apple	iPad (Fall 2017)
Apple	iPad Mini 4
Apple	iPad Air 2
Apple	iPad Pro (9.7" – 2016)
Samsung	Galaxy S8
Samsung	Galaxy S8 Plus
Samsung	Galaxy Note 8
Google	Pixel 2
Google	Pixel XL
LG	V20
LG	V30

Supported Browsers for Web Applications

Desktop Web Application	Desktop OS	Supported Browser(s) (Current stable versions)
Internet Self Service (Accessed through online banking)	Windows 10	<ul style="list-style-type: none"> • Edge • Chrome • Firefox
	Mac OS X – Latest stable	<ul style="list-style-type: none"> • Chrome • Safari
Customer Manager	Windows 10	<ul style="list-style-type: none"> • Edge

Note:

- The resolution is set in the display preferences and the browser window maximized to test the applications (optimum resolution is 1024 x 768).
- The latest builds of major versions are tested.